

### SGS

### MAJOR DIFFERENCE IN TERMINOLOGY BETWEEN ISO 9001:2015 AND ISO 9001:2008

TRANSFORMING PEOPLE AND BUSINESSES

ISO 9001:2008	ISO 9001:2015
Products	Products and services
Exclusions	Not used
Management representative	Not used
Documentation, quality manual, documented procedures, records	Documented information
Work environment	Environment for the operation of processes
Monitoring and measuring equipment	Monitoring and measuring resources
Purchased product	Externally provided products and services
Supplier	External provider

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#### SGS ACADEMY

ISO 9001:2015	ISO 900:2008
4 . Quality management system	4 . Quality management system
4.1 Understanding the organization and its context	Quality management system     Section       Management review
4.2 Understanding the needs and expectations of interested parties	4 . Quality management system 5.6 Management review
4.3 Determining the scope of the quality management system	1.2 Application 4.2.2 Quality manual
4.4 Quality management system and its processes	Quality management system     General requirements





ISO 9001:2015	ISO 900:2008
5. Leadership	5. Management responsibility
5.1 Leadership and commitment 5.1.1 General	5.1 Management commitment
5.1.2 Customer focus	5.2 Customer focus
5.2 Policy 5.2.1 Establishing the Quality Policy 5.2.2 Communicating the Quality Policy	5.3 Quality policy
5.3 Organizational roles, responsibilities and authorities	5.5.1 Responsibility and authority 5.5.2 Management representative 5.4.2 Quality management system planning

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#### **SGS ACADEMY**

ISO 9001:2015	ISO 900:2008
6. Planning	5.4.2 Quality management system planning
6.1 Actions to address risks and opportunities	5.4.2 Quality management system planning 8.5.3 Preventive action
6.2 Quality objectives and planning to achieve them	5.4.1 Quality objectives
6.3 Planning of changes	5.4.2 Quality management system planning

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ISO 9001:2015	ISO 900:2008
7. Support	6. Resource management
7.1 Resources	6. Resource management
7.1.1 General	6.1 Provision of resources
7.1.2 People	6.1 Provision of resources
7.1.3 Infrastructure	6.3 Infrastructure
7.1.4 Environment for the operation of processes	6.4 Work environment
7.1.5 Monitoring and measuring	7.6 Control of monitoring and
resources	measuring equipment
7.1.5.1 General	
7.1.5.2 Measurement traceability	
7.1.6 Organizational knowledge	No equivalent clause

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#### **SGS ACADEMY**

	ISO 9001:2015	ISO 900:2008
7.2	Competence	6.2.1 General 6.2.2 Competence, training and awareness
7.3	Awareness	6.2.2 Competence, training and awareness
7.4	Communication	5.5.3 Internal communication
7.5	Documented information	4.2 Documentation requirements
7.5.1	General	4.2.1 General
7.5.2	Creating and updating	<ul><li>4.2.3 Control of documents</li><li>4.2.4 Control of records</li></ul>
	Control of documented nation	4.2.3 Control of documents 4.2.4 Control of records





ISO 9001:2015	ISO 900:2008
8. Operation	7. Product realization
8.1 Operational planning and control	7.1 Planning of product realization
8.2 Requirements for products and services	7.2 Customer-related processes
8.2.1 Customer communication	7.2.3 Customer communication
8.2.2 Determination of requirements for products and services	7.2.1 Determination of requirements related to the product
8.2.3 Review of the requirements for products and services	7.2.2 Review of requirements related to the product
8.2.4 Changes to requirements for products and services	7.2.2 Review of requirements related to the product

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#### **SGS ACADEMY**

ISO 9001:2015	ISO 900:2008
8.3 Design and development of products and services	7.3 Design and development
8.3.1 General	7.3.1 Design and development planning
8.3.2 Design and development planning	7.3.1 Design and development planning
8.3.3 Design and development inputs	7.3.2 Design and development inputs
8.3.4 Design and development controls	7.3.4 Design and development review 7.3.5 Design and development verification 7.3.6 Design and development validation
8.3.5 Design and development outputs	7.3.3 Design and development outputs
8.3.6 Design and development changes	7.3.7 Control of design and development changes





ISO 9001:2015	ISO 900:2008
8.4 Control of externally provided processes, products and services	7.4.1 Purchasing process
8.4.1 General	4.1 General requirements 7.4.1 Purchasing process
8.4.2 Type and extent of control	<ul><li>7.4.1 Purchasing process</li><li>7.4.3 Verification of purchased product</li></ul>
8.4.3 Information for external providers	<ul><li>7.4.2 Purchasing information</li><li>7.4.3 Verification of purchased product</li></ul>
8.5 Production and service provision	7.5 Production and service provision
8.5.1 Control of production and service provision	<ul><li>7.5.1 Control of production and service provision</li><li>7.5.2 Validation of processes for production and service provision</li></ul>
8.5.2 Identification and traceability	7.5.3 Identification and traceability

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ISO 9001:2015	ISO 900:2008
8.5.3 Property belonging to customers or external providers	7.5.4 Customer property
8.5.4 Preservation	7.5.5 Preservation of product
8.5.5 Post-delivery activities	7.5.1 Control of production and service provision
8.5.6 Control of changes	7.3.7 Control of Design and Development Changes
8.6 Release of products and services	7.4.3 Verification of purchased product 8.2.4 Monitoring and measurement of product
8.7 Control of nonconforming outputs	8.3 Control of nonconforming product





ISO 9001:2015	ISO 900:2008
9. Performance evaluation	8. Measurement, analysis and improvement
9.1 Monitoring, measurement, analysis and evaluation	8. Measurement, analysis and improvement
9.1.1 General	8.1 General 8.2.3 Monitoring and Measurement Processes
9.1.2 Customer satisfaction	8.2.1 Customer satisfaction
9.1.3 Analysis and evaluation	8.4 Analysis of data
9.2 Internal audit	8.2.2 Internal audit
9.3 Management review	5.6 Management review
9.3.1 General	5.6.1 General
9.3.2 Management review input	5.6.2 Review input
9.3.3 Management review output	5.6.3 Review output

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ISO 9001:2015	ISO 900:2008
10. Improvement	8.5 Improvement
10.1 General	8.5.1 Continual improvement
10.2 Nonconformity and corrective action	8.3 Control of nonconforming product 8.5.2 Corrective action
10.3 Continual Improvement	8.5.1 Continual improvement 8.5.3 Preventive action



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ISO 14001:2015	ISO 14001:2004
4 . Quality management system	4 . Environmental management system
4.1 Understanding the organization and its context	No equivalent clause
4.2 Understanding the needs and expectations of interested parties	No equivalent clause
4.3 Determining the scope of the environmental management system	4.1 General requirements
4.4 Environmental management system	4.1 General requirements

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#### **SGS ACADEMY**

ISO 14001:2015	ISO 14001:2004
5. Leadership	No equivalent clause
5.1 Leadership and commitment	No equivalent clause
5.2 Policy	4.2 Environmental policy
5.3 Organizational roles, responsibilities and authorities	4.4.1 Resources, roles, responsibility and authority





ISO 14001:2015	ISO 14001:2004
6. Planning	4.3 Planning
6.1 Actions to address risks and opportunities	No equivalent clause
6.1.1 General	No equivalent clause
6.1.2 Environmental aspects	4.3.1 Environmental Aspect
6.1.3 Compliance obligations	4.3.2 Legal and other requirements
6.1.4 Planning action	No equivalent clause

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### **SGS ACADEMY**

ISO 14001:2015	ISO 14001:2004
6.2 Environmental objectives and planning to achieve them	
6.2.1 Environmental objectives	
6.2.2 Planning actions to achieve environmental objectives	4.3.3 Objectives, targets and programme(s)





ISO 14001:2015	ISO 14001:2004
7. Support	4.4 Implementation and operation
7.1 Resources	4.4.1 Resources, roles, responsibility and authority
7.2 Competence	4.4.2 Competence, training and
7.3 Awareness	awareness
7.4 Communication	
7.4.1 General	
	4.4.3 Communication
7.4.2 Internal Communication	1. 1.0 Communication
7.4.3 External Communication	

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ISO 14001:2015	ISO 14001:2004
7.5 Documented information	
7.5.1 General	4.4.4 Documentation
7.5.2 Creating and updating	4.4.5 Control of documents
	4.5.4 Control of records
7.5.3 Control of documented Information	4.4.5 Control of documents
	4.5.4 Control of records



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ISO 14001:2015

8. Operation

8.1 Operational planning and control

8.2 Emergency preparedness and response

ISO 14001:2004

4.4 Implementation and Operation

4.4.6 Operational control

4.4.7 Emergency preparedness and response

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#### SGS ACADEMY

ISO 14001:2015	ISO 14001:2004
9. Performance evaluation	4.5 Checking
9.1 Monitoring, measurement, analysis and evaluation	4.5.1 Monitoring and measurement
9.1.1 General	
9.1.2 Evaluation of compliance	4.5.2 Evaluation of compliance
9.2 Internal audit	
9.2.1 General	4.5.5 Internal audit
9.2.2 Internal audit programme	
9.3 Management review	4.6 Management review





ISO 14001:2015	ISO 14001:2004
10. Improvement	
10.1 General	
10.2 Nonconformity and corrective action	4.5.3 Nonconformity, corrective action and preventive action
10.3 Continual Improvement	